

Kyocera FS-C5250DN

28 PPM Color Laser Printer



Reliability.....	Excellent
Administrative Utilities	Very Good
Feedback to Workstations	Good
Ease of Network Setup.....	Very Good
Print Drivers.....	Good
Applications Compatibility.....	Excellent
Color Print Quality	Good
Black Print Quality	Very Good
Color Print Productivity.....	Very Good
Black Print Productivity	Very Good
Ease of Use.....	Very Good
Feature Set.....	Very Good
Security Features.....	Not Rated
Environmental Features	Not Rated
Toner Yield	Good
Cost per Page (Color)	*
Value	Good

BLI RECOMMENDATION

A productive and highly reliable 28-ppm device, the Kyocera FS-C5250DN gave an outstanding overall performance in BLI's two-month lab evaluation. With a robust design suitable for large or mid-size workgroups, the FS-C5250DN proved very easy to use, with a USB port that allows for direct printing of files from a flash drive. The unit was also easy to manage using KMnet Viewer, which can assign specific alerts to different recipients, while Kyocera Command Center provides users with good feedback about device status, paper size, approximate percentage of paper remaining and toner supplies. Although job stream productivity with the PostScript driver was the lowest in its class, efficiency when outputting the job stream with the PCL driver was the highest for competitive models. And although skin tones in photographic images had a heavy red tint, output produced by the FS-C5250DN was very good overall, with crisp and cleanly formed text and above-average production of solids, pastel shades and closely spaced fine lines. BLI highly recommends the FS-C5250DN for large or medium-size workgroups with monthly print volumes of up to 7,500 impressions.

Test duration: Two months, including a 32,500-impression durability test.

Maximum monthly duty cycle¹: Up to 65,000 impressions.

Manufacturer's recommended monthly volume: Up to 10,000 impressions.

BLI's recommended monthly volume for optimum performance: Up to 7,500 impressions.

More information on the Kyocera FS-C5250DN is available through bliQ (www.buyerslab.com/bliQ).

¹ The maximum monthly duty cycle is the maximum volume, as specified by the vendor, that the unit is capable of producing in a month; however, it is not recommended that the unit be run at this volume on a regular basis.

* Supplies cost per page could not be calculated as pricing is set by dealers and was not provided by Kyocera.

STRENGTHS

- Highly reliable—flawless durability performance
- Class-leading performance in BLI's job stream test with the PCL driver; faster than average first-page times for most file types tested
- KMnet Viewer provides alerts to different recipients for specific events on a device-by-device basis or for an entire group of devices
- Kyocera Command Center provides detailed information about consumables and device status
- Kyocera's PRESCRIBE PDL lets users create graphics, logos and forms independently of the system and save and update them on the unit
- Pop-up messages, icons and audible alerts inform users about device status and error conditions
- Above average bypass tray capacity
- RAM Disk feature treats RAM like a hard disk to provide secure storage at no extra cost
- Above average standard and maximum memory and paper capacities; standard automatic duplexing helps to save paper
- Prints files from a flash drive via USB port on the control panel
- Standard security features include IPsec, SSL/TLS, SNMPv3, 802.1x authentication and IPv6 support
- Kyocera's ECOSYS technology employs long-life consumables to reduce total cost of ownership (TCO) and minimize environmental impact

WEAKNESSES

- Heavily reddish skin tones in photographic images
- Below average job stream efficiency from the PostScript driver
- Slower than average first-page time from energy-save mode
- Removing misfeeds can be difficult as they can only be accessed via a door at the back of the unit

TEST RESULTS AND OBSERVATIONS

+ , - and ○ represent positive, negative and neutral attributes, respectively.



RELIABILITY

EXCELLENT

- + The FS-C5250DN is certified highly reliable by BLI, completing a 32,500-impression durability test without any misfeeds and no service calls required.
- + The amorphous silicon imaging drum is guaranteed for 200,000 impressions or three years, which far exceeds that of any competitive legal-size color laser/LED device.

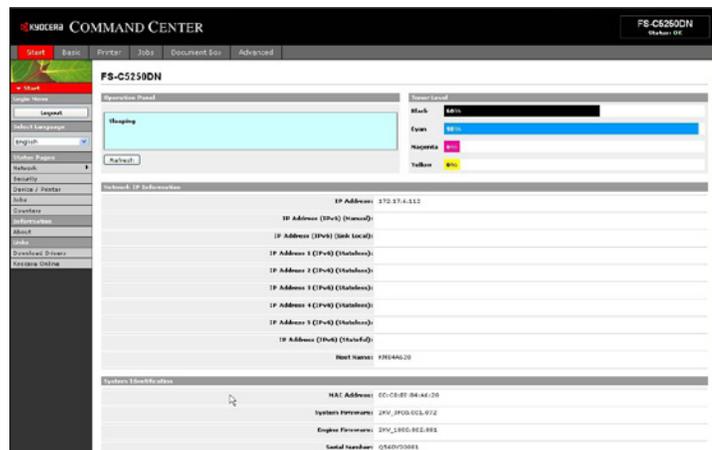
PMs/Malfunctions	Service Required	Meter Count (Impressions)	Impressions Between Service
Meter Count (Beginning of Test)		0	
End of Test Period		32,500	
Total Misfeeds/Misfeed Rate	0/Not applicable		
Total Service Calls	0		



ADMINISTRATIVE UTILITIES

VERY GOOD

- + Kyocera’s administrative utility suite, which comes on the CD with the drivers and documentation, includes KMnet Viewer, Printer Status Monitor and the embedded Web server.
- + KMnet Admin is a unified solution for network device management for Kyocera and compatible network printing devices. The utility allows the administrator to view page count and status, and view and configure alerts for groups of devices. Administrators can also access detailed information on individual devices, such as amount of toner remaining, configuration settings and event logs.
- + KMnet Viewer enables device discovery and management of Kyocera and compatible hardware on the network. Administrators can sort devices by name or IP address and specify which information on monitored devices is shown.
- + KMnet Viewer allows administrators to create groups of products based on reporting or error notification requirements. Within a “report group” an administrator can receive reports via e-mail outlining a variety of device statistics, including printed page volumes and consumable levels, at defined time intervals.
- + An office map can be downloaded and each device can be dragged and dropped to its specific location, allowing for faster navigation for technical support.
- + Kyocera Command Center, the embedded Web server, provides administrators with information about the FS-C5250DN and lets them change settings, view status and monitor toner levels (on a sliding scale from 1 to 100%) and approximate paper supplies (empty, not empty, or 100%).



Kyocera Command Center provides feedback on consumable levels and device status.

- + Command Center enables administrators to send e-mail alerts to three recipients for error conditions, including when there is a jam, the cover is open, and toner or paper needs to be replenished.

- + Command Center also includes a software utility, KM-NET for Direct printing, that enables direct printing of PDF, PostScript, PRN and Kyocera's PRESCRIBE files without having the respective applications installed on the PC. Multiple files can be sent at one time, with the user able to change settings such as quantity, duplexing, N-up printing and resolution.



FEEDBACK TO WORKSTATIONS

GOOD

- The pop-up Status Monitor provides a color-coded icon that resides on the Windows toolbar and an audible alert for events such as cover open, paper jam, add paper/toner and printing/print completed. A pop-up image of the device is displayed that changes to indicate when the cover is open, for example. The Status Monitor also provides a link to Kyocera Command Center.
- + Command Center provides users with a good level of detail regarding the FS-C5250DN, including device status, paper size, remaining paper and toner supplies.
- + KMnet Viewer allows administrators to assign specific e-mail alerts or events to different recipients, either on a device-by-device basis or for an entire group of devices.
- Each alert must be set up separately, which is more time consuming than combining alerts for set up.



EASE OF NETWORK SETUP

VERY GOOD

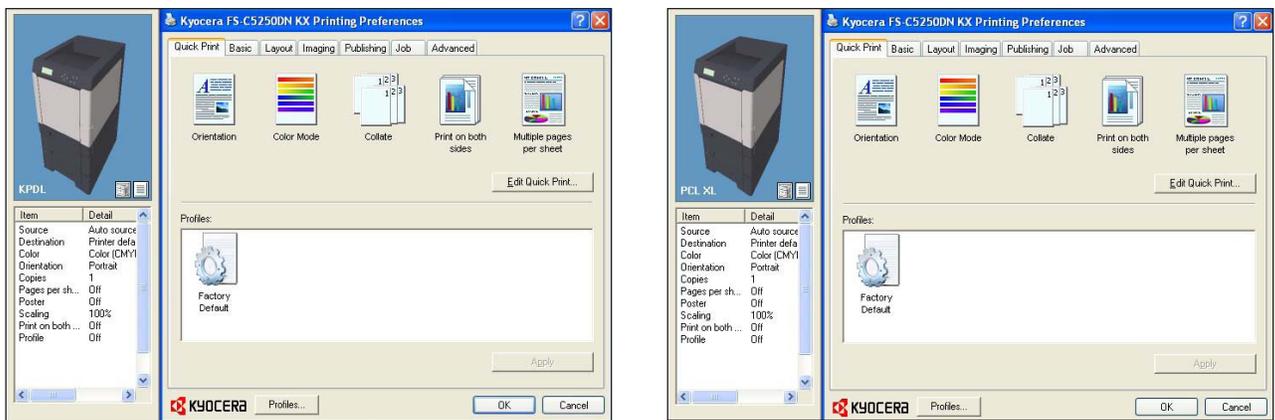
- Kyocera recommends that two people lift the FS-C5250DN out of its box due to weight concerns. Starter cartridges with a rated yield of 3,500 impressions for black and 2,500 impressions for each color are provided; users need only remove the packaging before installing them. The amount of packaging used is not excessive, and drums are not exposed to any risk of damage.
- + Installation of the drivers, driver tools, utilities and documentation is highly automated; users will be up and running in minutes. The CD auto-launches upon insertion in the drive. When selected, the install software option launches a menu-driven installation routine. The IP address is automatically assigned using DHCP, and the port is created automatically. It takes 10 clicks to install the drivers and Status Monitor in Express Mode. Custom Mode also enables KM-NET for direct printing and KMnet Viewer to be installed.
- Administrators can't clone settings from one device to another, and they can't simultaneously install the drivers at multiple workstations on the network. Kyocera reports that SMS packages can be prepared on request for customers to facilitate fleet distribution and setup of drivers across the network.



PRINT DRIVERS

GOOD

- The FS-C5250DN ships with Kyocera’s KX driver for various Windows operating systems, as well as Mac OS X 10.2+. Other supported environments include Novell NPDS, UNIX and Linux. The driver combines PCL XL (PCL 6 emulation), PCL 5e and KPDLL (the company’s PostScript emulation) into one, which facilitates a more streamlined installation procedure and uses fewer network resources.
- + The well-designed drivers are graphical, including a summary list of features and a graphical display indicating which paper trays to use, and how to view different document types. All the features for typical print jobs are accessible on the main screen, eliminating the need to navigate multiple tabs.



Kyocera’s KPDLL (PostScript) and PCL drivers have an identical interface.

- The layout of the PCL and PostScript drivers is the same, which makes use easier for those who switch between them. Note, however, that users cannot switch between emulations from within applications. Users must close or minimize the application and then open the driver properties screen to switch from one driver to the other. Kyocera recommends that customers who regularly switch emulations install the driver twice with different configuration settings—one for PCL and one for KPDLL for PostScript emulation.
- + The drivers offer a good feature set, including booklet printing, collation, N-up printing, quantity selection up to 999, reduction/enlargement from 20 to 500 percent, secure print, custom watermarks and the ability to save settings. The PCL XL driver also offers a ‘Skip printing blank pages’ feature, and both drivers offer ‘Enable smart duplex printing’, so that single-page originals and the last page of odd-numbered originals are not duplexed, which helps to save paper.
- + File size remains the same when printing multiple sets, regardless of whether collate is selected from the properties screen of the driver or from the print screen within an application.

- + The PCL XL and KPD L drivers feature PRESCRIBE, Kyocera’s page design and control language, which lets users create graphics, logos and forms, including multi-part forms, independently of the system and then save and update them on the unit.

Kyocera FS-C5250DN Print Driver Features

Features	PCL XL	PostScript 3
Auto Feature/Device Detection	Yes	Yes
Booklet Printing	Yes (no folding or stapling)	Yes (no folding or stapling)
Collate Sets	Yes	Yes
Max Paper Sources per Job	5	5
Mirror Image	No	Yes
Negative Image	No	Yes
N-up Printing	25 on 1	25 on 1
Overlays	No	No
Paper Gauge	No	No
Print and Hold	Yes	Yes
Proof Print	Yes	Yes
Quantity Selection	Up to 999	Up to 999
Reduction/Enlargement	20% to 500%	20% to 500%
Resolution Modes (dpi)	300, 600, 1200, 9,600*	300, 600, 1200, 9,600*
Save Settings	Yes	Yes
Secure Print	Yes	Yes
Watermarks/Custom Watermarks	Yes/Yes	Yes/Yes
Cover Mode	Yes	Yes
Poster Mode	Yes	Yes
Blank-Page Removal	Yes	No
Toner Save	Yes	Yes
Print All Text as Black	Yes	Yes

* With Kyocera’s MultiBit technology.



APPLICATIONS COMPATIBILITY

EXCELLENT

- + No problems were experienced with any of the test files used in the applications compatibility tests. Units are tested for compatibility on the Windows XP platform with Microsoft Word 2000, PowerPoint 2000 and Excel 2000, as well as Adobe PageMaker 7.0, Photoshop 6.0 and Acrobat 8.0, using 25 application test files that contain text, graphics, halftone images, tables, etc., enabling BLI technicians to evaluate memory usage, file processing, font rendering and grayscale capability.



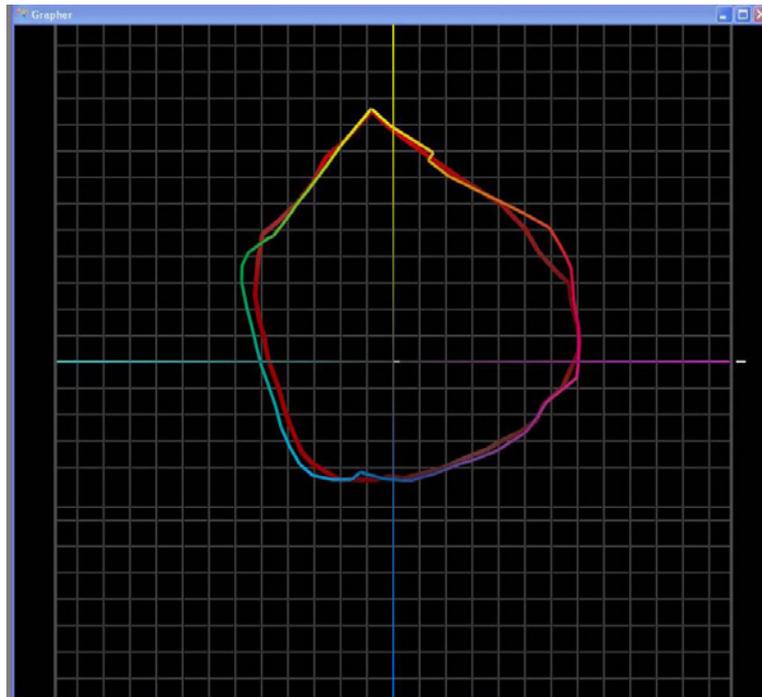
COLOR/BLACK PRINT QUALITY

GOOD/VERY GOOD

- Business graphics displayed above average consistency of solids, pastel shades and sharpness of fine details, while background production was average; however, saturation was not bright enough and cyan was not consistent across the page.
- Photographic image output was above average for smoothness and sharpness, and average for halftones, but flesh tones had a heavily reddish hue.
- + Over the course of testing, the color gamut remained reasonably stable, with a 10.8% reduction. A group of test images printed at the beginning of the test period did not display any noticeable changes from the same group of images printed at the end.
- + Text was characterized by fully formed characters with above average darkness and sharpness; no toner overspray was visible, even when viewed under magnification. Line art displayed smooth vertical and horizontal lines, and circles were fully formed. Diagonal lines showed an average amount of stair-stepping, closely spaced fine lines remained distinct, and consistency of line thickness was above average; no haloing or toner overspray was visible even when viewed under magnification. Halftones were only visible over a fair range (from the 5 to 93 percent dot-fill levels) and distinct transitions were lacking between some lower and higher levels; toner coverage within levels showed a minimal amount of banding parallel to the short edge throughout the halftone pattern. Solids showed smooth and dark fill areas, consistent toner coverage and average density readings.

Print Quality

Text	Very Good
Line Art	Very Good
Halftone Pattern	Very Good
Halftone Range	Fair
Solids	Very Good
Color Business Graphics	Good
Color Photographic Images	Good
Color Gamut Shift	Very Good



Kyocera FS-C5250DN color gamut at the beginning (multi-color) and end of testing (in red), showing slight shrinkage in green and red regions.

Comments:

Color gamut size is tested using a 1400-color patch, which is printed at five evenly spaced points during the test, including the beginning. Samples are also taken when any major component on the device is changed. The color patch is read using the EFI ES1000 Color Spectrophotometer and the gamut assessed using Chromix ColorThink v3.0 software. The FS-C5250DN uses an internal automatic color calibration.

Color Density Readings

	Cyan	Magenta	Yellow
Kyocera FS-C5250DN	1.20	1.50	1.01

Density of a printed image with blocks of all solid colors (based on the average of two readings for each color).



COLOR/BLACK PRINT PRODUCTIVITY

VERY GOOD

- + When using the PCL driver to produce BLI’s job stream, which simulates the type of traffic experienced in a multi-user environment, the device’s productivity in black and color modes is well above the average for comparable color printers tested.
- Job stream performance with the PostScript driver was much slower than average – in fact, the lowest for competitive models. BLI technicians attribute this to the device pausing between each job.

- + First-print times for four out of five file types used in testing are faster than average when compared to those of comparable models tested.
- + Overall productivity is above average in simplex and competitive in duplex when producing multiple sets in both color and black.
- First-page time from sleep mode is slower than that of competitive models.

First-Print Time from Overnight Sleep Mode in Seconds

Kyocera FS-C5250DN	58.00
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Device sits idle overnight; a single-page black Word document is then sent. First-print time indicates the time it took to RIP, image and deliver the first page of the test document to the output tray.

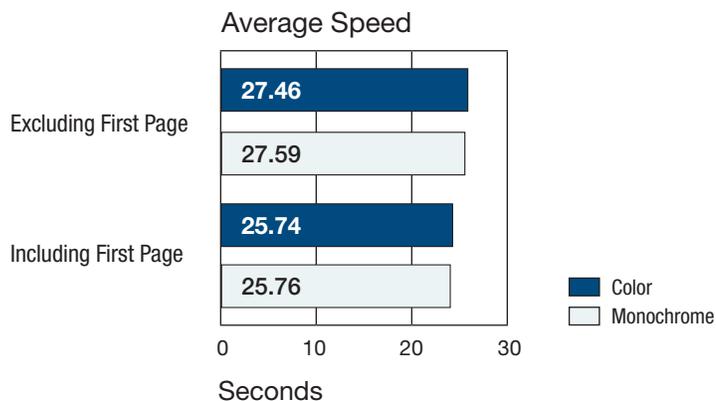
First-Print Times in Seconds

Windows XP	Word	PowerPoint	Photoshop	Acrobat	Photoshop
File Type	Black Text	Color Graphic/Text	Color Graphic	Black Graphic/Text	Color Graphic
File Extension	DOC	PPT	TIF	PDF	JPG
Pre-Raster File Size	114 KB	99 KB	20 MB	426 KB	248 KB
Post-Raster File Size	34.7 KB	294 KB	15.6 MB	564 KB	850 KB
First-Page Time	9.78	9.56	18.72	11.41	8.94

First-print time indicates the time it took to RIP, image and deliver the first page of the test document set to the output tray. Speeds were tested using the PCL XL driver at 600 dpi.

Kyocera FS-C5250DN's rated speed:
28 ppm in color and black

BLI's Tested Print Speeds



Print speed is tested using BLI's Monochrome Test Original (with 6% page coverage). The test page is printed in a quantity equal to double the vendor's rated print speed for the device in each mode tested (e.g., if the vendor's rated print speed is 20 ppm, 40 pages are printed). The FS-C5250DN's print speeds were tested at the default 600 dpi using the PCL XL driver.

Job Stream

	SPEED IN PPM	PERCENT OF RATED SPEED
	Kyocera FS-C5250DN	Kyocera FS-C5250DN
PostScript FULL Color	5.4	20.7
PostScript BLACK	5.1	19.7
PCL FULL Color	18.8	67.3
PCL BLACK	21.9	78.2

BLI's job stream includes Word documents, Outlook e-mail messages, Excel spreadsheets, PowerPoint, HTML and Acrobat PDF files, totaling 19 pages. This test simulates the type of traffic a typical device might experience in a real-world, multi-user environment. All of the files are sent to the device as a group, at which time the stopwatch begins; timing ends when the last page of the last file exits the device. Job stream efficiency is determined by the percentage of the rated speed at which the device operates when producing real-world jobs. The closer the rate is to 100%, or if it exceeds 100%, the more efficient the device.

Problems encountered:

The unit paused between jobs when using the PostScript driver.

Average Print Productivity

	SPEED IN PPM	PERCENT OF RATED SPEED
	Kyocera FS-C5250DN	Kyocera FS-C5250DN
FULL COLOR 1:1	23.2	82.7
FULL COLOR 1:1	12.4	44.2
BLACK 1:2	23.9	85.4
BLACK 1:2	12.4	44.2

Efficiency is tested using a 10-page full-color document and a 10-page black document. BLI obtains the overall efficiency for each mode by averaging the efficiency ratings (derived by dividing the tested speed of the device by the rated speed and then multiplying by 100) for each run length (1, 5 and 10 sets). The unit's efficiency was tested using the PCL XL driver at 600 dpi.



EASE OF USE

VERY GOOD

- + The control panel consists of eight hard keys, including four arrow keys, and a two-line, 32-character LCD display. BLI technicians found navigation of the menu system's settings for administrator, job box, paper, print, network, security and job accounting to be more intuitive than with most other devices in this class.
- + If a misfeed should occur the LCD provides clear written instructions for removing paper jams.



Kyocera FS-C5250DN Control Panel is easy to navigate.

- + Changing cartridges is a simple and clean procedure, as users simply lift out the used cartridges and then place the new cartridges in the appropriate slots. Changing the waste toner bottle, which is supplied with each box of toner, is also very straightforward.
- However, Kyocera recommends cleaning the paper transfer unit each time the cartridges and waste toner box are replaced. Kyocera also recommends cleaning the inside of the printer once a month to maintain print quality. These extra steps are not required on most competitive models.



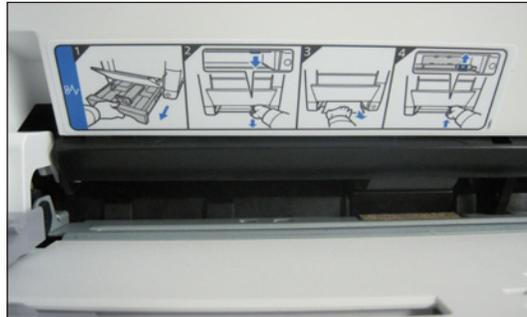
Toner cartridges are easily accessed on the FS-C5250DN.

- Misfeeds can only be accessed via a door at the back of the unit, which usually involves turning the device around, especially if it's located against a wall or partition.



Misfeeds can only be accessed from the rear of the device.

- + Opening the rear door allows access to the entire paper path, so that there is no risk of the drum being exposed during misfeed removal.



Instructions for removing misfeeds are clearly displayed.

- + BLI technicians noted that adjusting the trays is easy, with sliding guides that move in sync. Though users do not have to set the paper size at the control panel, they must use a rotating dial on the side of the drawer to set paper size.
- + Paper in the upper tray can be replaced while the lower tray or trays are feeding, thus minimizing downtime.



Adjusting the paper trays is very easy.



FEATURE SET

VERY GOOD

- + Standard (550 sheets) and maximum (2,050 sheets) paper capacities, which both include the 50-sheet bypass, are well above average for laser/LED models in this group.
- The 50-sheet capacity of the bypass is competitive with the group.
- + Media-handling abilities from the drawers (up to 43 lb. bond) and bypass (up to 120 lb. index) are competitive and above average, respectively, for the group.

- + Automatic duplexing is standard and helps to reduce paper waste.
- + A USB port on the front of the unit allows users to print from a flash drive.
- + The unit is equipped with 256 MB of standard memory, which is well above average, and tied for the highest in its class. Maximum memory capacity of 1,280 MB is more than double the average of competitive units.
- + Kyocera’s PRESCRIBE PDL offers custom print programming features for specialized printing.
- + Kyocera’s RAM Disk feature allows a portion of the device’s RAM to be treated like a hard disk to facilitate secure job storage without incurring the extra expense of a hard drive; as RAM is volatile memory it can only retain data while connected to a power supply or a device, so users need not be concerned about data security.
- + KM-NET for Direct Printing is a user friendly utility allowing for simple submission of PDF files to the device without the need to open the PDF. Users can choose one or multiple PDF files and submit them to the direct print workflow, using a drag-and-drop, right click or browse as the file submission selection process. Users can also set up print profiles, which further simplifies the submission process. This is ideal for users operating the device as a short run, print on demand resource.



SECURITY FEATURES

NOT RATED

Administrator password length (characters)	24 alphanumeric
Authentication	
Network user authentication	Yes
Windows	Yes
Novell NetWare NDPS	Yes
LDAP authentication	Yes
802.1x wireless authentication	Yes
Kerberos protocol support	Yes
Authentication via department or user ID codes that are registered on the machine	Yes
Number of codes	100
Restrict usage of color	Yes
Restrict usage of other features	Yes
Authenticated printing	Yes
Common Criteria Certification	No
Control panel lock/disablement	Yes
Digital user signature	Yes (for sending e-mail alerts)
Encrypted PDF mode/encrypted scanning	No
Encrypted secure print	Yes (SSL + Private Print)
Hard drive encryption	No

Hard drive lock	No
Hard drive overwrite	No
Max number of overwrites after every job	NA
Overwrite method	NA
IP address filtering	Yes (up to 10 addresses)
IPsec	Yes
Job logs (e.g., activity monitoring, compliance auditing)	Yes
MAC address filtering	Yes
Password-protected mailboxes	No
Password-protected Web page	Yes
Port disablement	Yes
Removable hard drive	No
Secure print	Yes (standard)
Secure Sockets Layer (SSL)	Yes
SNMPv3 support	Yes
Third-party security features	Authorisation, Accounting, Secure Pull Printing
Transport layer security	Yes
Unauthorized copy prevention (secure watermark)	Standard
USB block	Standard
Additional security features	RAM disk feature

NA: Not applicable



ENVIRONMENTAL FEATURES

NOT RATED

Specified capable of running 30% post-consumer recycled paper	Yes
Specified capable of running 50% post-consumer recycled paper	Yes
Specified capable of running 100% post-consumer recycled paper	Yes
Instant/Quick Fusing	No
Duplexing	Yes
Toner-save mode	Yes
Energy-save mode/modes	No
RoHS compliant	Yes
Percent of product made from previous devices	1.4
Percent of product made from post-consumer materials	0
Percent of product made from pre-consumer materials	0
Percent of product made from bio-based materials	0
Product designed for recycling (easily disassembled, no binding agents)	Yes
Please list types of items that can be recycled	Fixing frame, fuser guide
Hardware remanufacturing program for this product	No
Toner cartridge recycling program for this product	No
Pre-paid label for return of toner cartridges/bottles for this unit	No
Toner recycling system	No
Ability to program features such as duplexing and auto shut-off over entire fleet	Yes
What tool can be used to do this?	User Print Setting Command

Green packaging materials for the product	Yes
Green packaging materials for its consumables	Yes
Packaging materials used	Corrugated paper; cardboard; EPS; EPP; LDPE (bag)
Typically, who is responsible for getting rid of packaging materials after products are shipped to the customer location (e.g., customers, dealers, shippers)?	Dealers or customers
Eco-Label Certifications	
ENERGY STAR	Yes (1.2)
Other	INA
Tested energy consumption levels of the device (watts):	
Ready/Idle	58
Energy-save	NA
Sleep mode	7
During Printing	428
How fast can this product be programmed to go into the following modes (seconds):	
Ready/Idle	Immediately after warm up
Energy-Save	NA
Sleep mode	60-240
Can the above settings be programmed by a walkup user?	No
First-print time out of sleep mode (seconds)	29.0
Emissions output from this device for the following substances (mg/h):	
Carbon Monoxide	0
Ozone	0.17
Styrene	0.11
Benzene	0.02
TVOC	4.6
Dust	Below detectable levels
Other	0

INA – Information not available



TONER YIELD

GOOD

- Based on an average of two cartridges per color, tested toner yields for magenta and yellow are below average compared with color laser/LED printers in this speed range tested to date, but those for black and cyan are above average.
- Tested impressions-per-gram yields are above average for cyan, below average for black, and competitive for magenta and yellow compared with models in this class tested to date.
- + In BLI's testing, all the cartridges tested except magenta exceeded their rated yield.

Tested Toner Yield (ISO 24712)

	Black	Cyan	Magenta	Yellow
Manufacturer's Rated Toner Yield (Impressions)	7,000	5,000	5,000	5,000
COMPETITIVE AVERAGE	6,500	5,613	5,613	5,613
BLI's Tested Yield (Impressions) ¹	7,731	6,905	4,865	5,966
COMPETITIVE AVERAGE	7,280	6,648	6,645	6,778
Net Weight (Grams)	134.6	68.8	64.5	69.4
Impressions per Gram	57.44	100.36	75.37	85.97
COMPETITIVE AVERAGE	66.89	78.02	80.87	79.93
Manufacturer's Rated Drum Yield (Impressions) ²	200,000	200,000	200,000	200,000
COMPETITIVE AVERAGE	35,125	34,738	34,738	34,738

¹ Based on BLI's testing of two high-yield print cartridges per color using the ISO 24712 toner yield test original.

² Some devices in the competitive group employ an all-in-one cartridge that includes the toner and drum in a single component. In those cases, rated toner yield is used as the rated drum yield in calculating the average.



VALUE

GOOD

- Although the Kyocera FS-C5150DN is priced higher than the average compared with similarly equipped printers in this class, pricing for some models in the group is based on street price, which is typically lower than SRP.
- Supplies cost per page could not be calculated as pricing is set by dealers and was not provided by Kyocera.

SUPPORTING TEST DATA

Test Environment: Testing was conducted in an environment monitored daily by Dickson Seven-Day Temperature/Humidity Chart Recorder, in Buyers Lab's test facility at Unit 1 Station Industrial Estate, Wokingham, Berkshire RG41 2YQ. All products lab tested by BLI are powered by dedicated circuits that are protected by ESP (Electronic Systems Protection, Inc.) surge protectors to prevent transient power and communication disturbances from affecting equipment under test.

Test Equipment: BLI's dedicated test network, consisting of Windows 2007 servers, Windows XP workstations, 10BaseT/100/1000 BaseTX network switches and CAT5e/6 cabling.

Test Duration: Products are tested for two months, three weeks of which consists of a durability test during which the product is run at half of its manufacturer-rated maximum monthly volume. BLI's daily test usage is designed to replicate real-world use over an eight-hour workday, and as such includes a mix of various-size documents, simplex and duplex modes, and a mix of short, moderate and long run lengths, and on/off cycles, throughout the day.

Tested Configuration: Kyocera FS-C5250DN base unit, plus two optional 500-sheet paper drawers.

Test Procedures: The test methods and procedures employed by BLI in its lab testing include BLI's proprietary procedures and industry-standard test procedures, including a BLI-developed variation of ASTM's 1318-90 Test Method for Determination of Productivity using Electrostatic Copy Machines. In addition to a number of proprietary test documents, BLI uses an industry-standard KATUN test original for evaluating black image quality and test suites from Quality Logic to evaluate applications compatibility. In addition to a visual observation, gamut size and stability are tested using a 1,400 color test target, which is read using an EFI ES-1000 color spectrophotometer and assessed using Chromix ColorThink Pro v3.0 software. In addition, density of black and color output is measured using an X-Rite 508 Densitometer.

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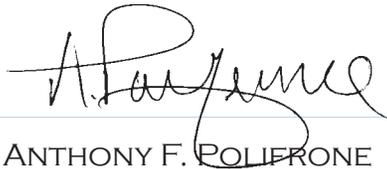
Michael Danziger CEO	Jamie Bsales Senior Product Editor, Solutions	Jennifer DeFeo Associate Editor	Ken Nardone Technical Manager, Field Testing
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CERTIFICATE OF RELIABILITY

Awarded to

KYOCERA MITA AMERICA

for the performance of the
Kyocera FS-C5250DN
in BLI's in-house durability test.



ANTHONY F. POLIFRONE
MANAGING DIRECTOR



APRIL 2011

DATE

This is to certify that when subjected to an approximately 32,500-impression Buyers Lab durability test, the Kyocera FS-C5250DN proved to be a highly reliable product.

BUYERS LABORATORY INC.

THE LEADING INDEPENDENT OFFICE PRODUCTS TEST LAB AND BUSINESS CONSUMER ADVOCATE

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